

Examples of Achievements and Activities

During

Quarter 4 2017/18

PEOPLE

Reduce anti-social behaviour, crime and the fear of crime

Newstead Sports Club - The club continues to attract good numbers and has excellent participation from the young people. A range of sporting activities take place both indoors and outdoors throughout the year. We encourage young people who don't usually take part in such activities and have helped to build the confidence of several young people this year.

Funding Obtained for New Community Satellite Sports Clubs - Funding has been received from Active Notts to deliver Satellite Clubs within community settings. The sessions will take place in Redhill Leisure Centre and Newstead Village. The sessions will work similarly to the Club 1 sessions being run for young people at Leisure Centres and will be designed to promote individual fitness activities such as running, swimming, circuits and fitness classes.

Reduce hardship and provide support to the most vulnerable

Disabled Facilities Grants -The performance in delivering Disabled Facilities Grants has been record breaking. Never before has Gedling Borough Council installed £1,000,000 of adaptations to help those with disabilities to stay in their own homes. These adaptations range from stair lifts and ramps to walk in showers and wet rooms. This significantly improves people's quality of life as well as saving the public purse, by stopping people from having to leave their houses and enter full time care.

Refugee Befriending in Gedling - Work has been underway for the last six months to develop Refugee Befriending hubs in Arnold and Carlton. Working with the Nottingham City Council Refugee Resettlement Programme and Hope Nottingham which has resulted in the establishment of two International Café's: one at the Methodist Church, Carlton Hill and one at The Beacon.

Refugee befriending recruitment meetings held in both areas have been equally successful in generating interest and support from the wider community in anticipation of Refugee resettlements in both areas.

Direct Housing and Advice - Working with Housing Services, the provision of a free housing related legal advice service from Direct Help and Advice (DHA) has been introduced into the Civic Centre. Over 80 clients have been seen and DHA is currently looking to extend the service. Services from Disability Nottinghamshire and Mansfield CAB have also been brought in.

Homelessness Strategy - Gedling has led the development of the South Nottinghamshire Homelessness Strategy meeting a statutory requirement that a strategy is produced at least every 5 years.

Disability Football Sessions at Redhill 3G - The first Disability Football Holiday session has been delivered on Redhill 3G in partnership with Nottingham Forest Community Trust and Nottinghamshire FA. Eight young people attended the first session in February half-term and with a further session run in the Easter school holidays.

Promote and encourage pride, good citizenship and participation in the local area

Youth Council - Gedling Youth Council held a meeting on 26th February to plan and launch the Youth Council Election process 2018 – 2020. Current members ran awareness campaigns in their individual schools, and as a result 28 nominations were received and accepted on the closing date of 22nd March, representing Schools and Youth Clubs across the Borough. All have been invited to an inaugural meeting hosted by the Mayor of Gedling on Monday 23rd April.

Seniors Council - The Gedling Seniors Council met on Friday 16th February and received presentations from Mark Towlson, GBC Community Safety Officer and Amanda Siddle of the Tomorrows Together consultancy (Working with the Alzheimer's Society) about Dementia Friendly work in the Borough and Caroline Perry, Chief Executive of Rushcliffe CVS, to hear about the Gedling Voluntary Transport Scheme and upcoming new project 'Help at Home'. A working group has been appointed to advise on the production of an online and paper Gedling Older Persons Services directory.

Members Community Initiatives Fund - The Members Community Initiatives 17/18 fund closed on 15th March and final outturn reported. Initial analysis shows that around 135 groups have benefitted from funding this year.

Caribbean Elders Lunch Club - Working developmentally with the Caribbean Elders – leading to their participation in successful TV Series 'Caribbean Conversations', engaging in story sharing workshops, leading to Catherine Ross of Museum and the Caribbean Heritage Museum presenting members of the group with copies of the final published book at their March session. Also engaged Community Accounting Plus to help the group to set up their accounts, and a Local Improvement Scheme Grant application completed on the group's behalf for circa £10,000 over three years towards sustainability and development.

COMMUNITY E-Newsletter - Following its launch in late summer 2018, at least 5 editions of the new Community E-Newsletter have been distributed to over 300 representatives of voluntary and community organisations in the Borough, providing information about VCS Support initiatives, events, volunteering and funding available in Gedling.

New benches unveiled at Gedling Country Park - Following the installation of a new sculpture in the Memorial Garden at the end of 2017, the same artist, Richard Janes worked with year 9 students from Christ the King Catholic Voluntary Academy to design and create two decorative benches. The benches, which are made from stainless steel and resin, feature designs commemorating the former Gedling Colliery. The benches were unveiled at a short event of reflection and remembrance where former miners who worked at the colliery attended with the school children and staff involved. An interpretation panel describing the development of the Memorial Garden was also unveiled at the same time for visitors to the park to learn more about the significance of the art work in the garden

Bid submitted to Heritage Lottery Fund with Flying High

The Council have supported Flying High Expressive Arts Company to submit a bid to the Heritage Lottery Fund 'First World War: Then and Now' fund. The application, which is also supported by Inspire Cultural Trust, will allow Flying High to develop a piece of semi-professional theatre which they will perform locally and at the Edinburgh Festival Fringe. The project will also include a number of workshops with local schools and community groups to research the impact of WW1 on families and communities and specifically its impact on women. A summer school will also be delivered to children aged 8-16 as part of the project.

Positive Fire Safety in Netherfield - The council has been coordinating a partnership project that has commenced in Netherfield between the Nottinghamshire County Council Youth Service

and Nottinghamshire Fire and Rescue Service. Two taster sessions have taken place within the youth centre to raise awareness around fire safety with practical activities. The project will now look to see if it can engage 12 young people in a series of sessions to take place at Carlton Fire Station at the end of April/early May 2018.

Events at Newstead Centre - The Locality Co-ordinator has supported the Centre to put on a number of craft fairs and indoor car boots to increase use of the Centre, especially at the weekend. The café has been opened which the community had asked for. In March, a Spring Fair was organised with free craft activities, supported by Gedling Play Forum providing resources

The Council supports the WW1 Roll of Honour Memorial - The Council has made a £10,000 contribution to WW1 Memorial Roll of Honour Memorial project. The Service Manager Community Relations has been appointed as a member of Project Board working with Nottingham City Council, Nottinghamshire County Council, other district councils and Armed Forces representatives.

The Council to lead 100 year WW1 Commemorations - The Council will be organising a community event on 10 November 2018 at the Civic Centre and Arnot Hill Park to commemorate those who lost their lives during WW1. The 11 November will mark the 100 year anniversary since the end of the Great War and planning is underway with local Royal British Legions to support Remembrance Day Parades in Arnold and Gedling on the day. There will also be two beacon lightings in the Borough that evening; one at Gedling Country Park and one at Arnot Hill Park.

WW1 Youth Arts Project - The Council has been working with Flying High Expressive Arts Academy to develop a project that includes workshops with local schools and community groups to research the impact of WW1 on families and communities and specifically its impact on women. A summer school will also be delivered to children aged 8-16 as part of the project. A bid has been submitted to the Heritage Lottery Fund 'First World War: Then and Now' fund to secure funding for the proposed project.

Improve health and wellbeing

Food outlets inspections - The food health and safety section has achieved 100% of their programme to inspect food outlets including restaurants and take aways. This programme is extremely important to ensure that the consumers of Gedling are protected from the risk of food borne illness. This is a significant achievement by the staff involved as resources given over to this function have reduced by 50% over the last few years as resources have had to be moved elsewhere due to increasing demands in those areas.

Social Prescription - A successful application was made to New Charter / Great Neighbourhoods Fund to deliver an older persons Social Prescription Pilot in partnership with Gedling Homes; awarding £40,000 and including match funding provided by a combination of the remaining Seniors Council budget 17/18, remaining Changing Lifestyles budget 17/18 and a grant from the Boroughwide Fund. A management Steering Group has been appointed comprising of GBC Community Relations, Housing Strategy, Hospital Discharge project and Gedling Homes staff, with strategic input from NHS Nottinghamshire, and 2 Coordinator posts have been created, one based at GBC and one within Gedling Homes. The Gedling Seniors Council will act as an advisory group for the project, which includes a growth fund for community groups providing older services to apply into and the intended creation of a pool of Community Navigators and Befrienders, drawn from the Seniors Council network.

Nottingham Puppet Festival Workshop - City Arts delivered a workshop for children aged 3-9 in Arnot Hill Park's Bowls Pavilion. This event was part of the first Nottingham Puppet Festival which took place at venues across the city.

Dementia Friendly Swimming - Partnership work has taken place with Gedling Homes and Arnold Leisure Centre to introduce weekly Dementia Friendly Swimming sessions, which commenced in March 2018.

Increased attendances at Leisure Centres - Attendances across all Leisure Facilities hit 1,000,000 for the first time since 2012/13; delivering 85,000 more than target, representing 9% growth.

New training equipment at Calverton - One of Calverton's squash courts has been converted into a functional free weight training area. With new training equipment (power rack, Smith Machine, Olympic Bench Press, Dual Pulley, adjustable benches, Preacher Curl and a Decline Abdominal Bench, Dumbbells and an Olympic Lifting Platform, weight plates and Olympic bars) and redecoration this fitness suite extension will help deal with the increasing demand of users at Calverton and drive membership sales.

Carlton Forum's gym refurbishment - The £200k investment included new energy efficient cardiovascular and resistance equipment, extension to the free weight training area, additional multi-functional and workout space, new innovative and advanced training tools and fresh decoration and lighting. This project was completed to ensure the facility was fit to compete with local competition and to drive growth in DNA memberships

Bar refurbishment at Richard Herrod - a small scale refurbishment of the bar (carpet, painting, reupholstering seats) and installation of new audio visual equipment and pool table.

3G pitch at Redhill Leisure Centre - The new 3G pitch opened in October 17 and has already had 32,008 attendances.

Exceptional Quarter for Cinema - The final quarter proved exceptional for the cinema – which included the school half term holiday week in February – with 105 film screenings and an average audience of 70 per screening. This has shown the potential in screening four times a day. There were three live broadcasts in this quarter - Tosca, A Winter's Tale and Carmen - with an average attendance of 96 per broadcast.

Chinese New Year Event - In February 2018 the Council, with support from Gedling Play Forum, delivered a family arts and crafts event offering Chinese New Year inspired activities. Around 160 children attended with their parents and they took part in lantern making and storytelling workshops. The event also hosted the popular traditional Lion Dance outside the Civic Centre.

Gedling Borough's Heritage Brought Alive - Following its successful application to Heritage Lottery Fund to deliver a heritage interpretation project for the Borough, the Council has commenced the £74,900 funded project. The funding will be used to create a website dedicated to the history of the borough and permanent displays at Gedling Country Park and Café 1899. Volunteers from local history groups, wildlife groups, park volunteers and local heritage and conversation groups have been recruited to support the project

Café 1899 will be used as the main destination to display the borough's heritage with mural, film, touch screen information points, while there will be interpretation panels, compass point panels and a natural history trail across the Country Park.

Other products of the project to complement the website will include a Heritage Festival in the Summer 2018, a published heritage booklet about the borough, a borough heritage trail leaflet, historic film footage, creative competitions for local people and oral history accounts.

Coach Education and Youth Activities at Redhill 3G - A Redhill 3G Steering Group meeting took place to update partners of the progress of the project and programme. Partner football clubs are happy with the provision, service and support provided by the Leisure Centre. Successful delivery of a Coach Education course (Level 2 Coaching) has taken place with the view to run another course later in the year. A Redhill Youth Club project currently being delivered on a Friday evening is engaging on average 25 young people a week.

PLACE

Create more jobs and better access to them

Erasmus+ Project – ‘Increasing Small to Medium Enterprises Apprenticeship Engagement’

- The Gedling element of the Erasmus+ funded project was peer reviewed by European partners from Bulgaria, Germany and Poland in late February. The week consisted of a number of activities to demonstrate work undertaken within the project to help remove barriers for small to medium enterprises (SMEs) recruiting into apprenticeships and promoting the benefits apprenticeships bring to schools, parents and students as well as the live vacancies created through the programme.

European partners interviewed five SMEs; four skills providers and three apprentices as part of their visit to ask about their experiences of being involved in the programme. They came in to contact with more employers and providers at the **Gedling Apprenticeship Fair**, delivered on Tuesday 27 February at Arnold Methodist Church from 3.30pm-7pm. 21 employers/providers exhibited at the event to promote live and planned apprenticeship vacancies, 265 individuals visited during the three and a half hour event.

The Peer Review team presented their findings to the Leader of the Council and members of the senior management team at the end of their visit. The feedback was very positive and they provided some areas to focus on in the final six months of the project.

To date the project has supported 64 businesses and secured 65 apprenticeship starts.

Provide more homes

Community Land Trust - The team has worked with Lincolnshire CLT to win funding to bolster support for local Community Land Trusts to deliver affordable housing and to access forthcoming £600m Government funding to support CLT.

Temporary Accommodation - Supported engagement with YMCA regarding extending use of temporary accommodation in Mansfield and Nottingham City for Gedling residents.

Ensure local people are well prepared and able to complete for jobs

Secondary Schools Employability Programme - Between January-March 2018 the Economic Growth Team delivered three events within the Gedling secondary schools. Two of these were combined speed networking and ‘have a go’ events; one at Carlton Academy for 150 year 10 students and the other at Colonel Frank Seely for 258 years 8 and 9 students. The third event was an interview skills day at Carlton le Willows for 240 year 10 students. 70 employers supported the delivery of these events.

Carlton le Willows Academy submitted a case study on the interview skills day to the National Careers Week Competition that showcase superb careers education in action and were awarded second place. The case study will be published in September.

Dates are in the place for three remaining speed networking and ‘have a go’ events which will be delivered before the end of the academic year.

Apprenticeship mentoring training workshops - A member of the Training and Development Team delivered the fourth set of training; attended by six businesses who have all gone on to complete assignments to gain accreditation in coaching, mentoring and performance management.

Provide an attractive and sustainable local environment that local people can enjoy and appreciate

Arnold Market - Significant progress has been made towards the acquisition of Arnold Market to deliver improvements to the image and offer of the town centre.

Local Planning Document - The Local Planning Document is currently being examined by an independent inspector to assess whether the plan is 'sound'. As part of the examination process, a series of public hearing sessions have taken place and these have now concluded. A consultation exercise has taken place on the proposed modifications to the Local Planning Document and this consultation exercise ended on 26th March 2018. The Inspector's report is now awaited.

Calverton Neighbourhood Plan - Gedling Borough Council on 31st January 2018 decided to 'make' the Calverton Neighbourhood Plan. The Calverton Neighbourhood Plan therefore now forms part of the Development Plan for Gedling Borough and will be used to help determine planning applications in Calverton parish. The making of the Neighbourhood Plan follows an independent examination of the plan to confirm that the plan met the Basic Conditions and its preparation process was compliant with legal and procedural requirements. The Calverton Neighbourhood Plan was approved by parish referendum on 30th November 2017 by a 'YES' vote of 94.63%.

PERFORMANCE

Improve the customer experience of dealing with the Council

Improvements in customer service - The Acumen Mystery Visit Programme has shown improvements in our customer service; in 2016/17 our average score was 78% and in 2017/18 it increased to 82%. In 2018/19 we are extending the Acumen visits to include the Theatre and Gedling Country Park.

Events: Carnival booking processes moved successfully to online - From December 2018, all Arnold Carnival stallholder and food provider booking processes have been successfully moved to an online facility, in line with the Council's digitalisation agenda.

High levels of Direct Debits for swimming lessons - 77% of parents paying for swimming lessons by direct debit against a target of 75%; good achievement considering it's only been running for a year.

Maintain a positive and productive working environment and strong staff morale

Employee Assistance programme launched - From 1 January our new Attendance Management Policies was introduced. As part of these changes we will be promoting the opportunity for any contracted employee to be able to access our employee assistance programme which means free access to trained counselling; in essence people can self-refer to take part in "talking therapies" 24/7. The service also provides advice and support to help deal with other problems such as money or family worries.

Give taxpayers value for money

Community Asset Transfer - The Community Asset Transfer Community Partners Group met on 6th February and 27th March. Workshops were delivered respectively by Mick McGrath of Locality dealing with Visioning and Community Engagement and by John Obrien of Community Accounting Plus dealing with Business and Financial Planning, roles and responsibilities of trustees. The £850 Locality Community Champions grant reported in Q3 was used to fund these workshops, and also enabled the upcoming delivery of Legionella monitoring training to community representatives looking to take on management of facilities. In addition to the partnership meetings, one to one support including support with funding applications is also being provided to Haywood Road CC Committee, Stoke Bardolph Heritage Association, Netherfield Forum (Awards For All application for £10,000 submitted on the group's behalf), Gedling Borough Arts Association, Carlton Brass Band, Gedling Play Forum and the Phoenix Boxing Club.